



**CUSTOMER NOTIFICATION**  
Mandatory Water Meter Replacement – Notice to Schedule Appointment

Dear City of St. James Water Services Customer,

The City of St. James is replacing the water meters in its service area and has contracted **Ferguson Waterworks' Meter and Automation Group** to complete the installation of these meters.

**Please contact Ferguson Waterworks at 1-855-848-2839** or visit: [www.fergusonscheduling.com](http://www.fergusonscheduling.com) **to schedule an appointment to perform this work.** Evening and weekend appointments are available upon request. Appointments must be scheduled within 2 weeks of receiving this letter.

You must have your water meter replaced to be in compliance.

To install the new water meter:

- Ferguson Waterworks will need to gain access to the water meter inside your home or business
- The water meter area should be clear and accessible.
- An adult 18 years old or older must be present at the time of installation.

You will be asked to schedule an appointment spanning a two-hour block of time. The installer will arrive and complete the meter installation work within the two-hour time frame. The installation should take approximately 20 minutes.

Ferguson Waterworks is an experienced meter installation contractor. All installers will have ID, wear uniforms, travel in marked vehicles and have completed background checks.

The City of St. James and Ferguson Waterworks thank you for your cooperation in making this a successful program.

**Informacion importante si no la entienda, tener que alguien se la traduzca ahora**

[www.ci.stjames.mn.us](http://www.ci.stjames.mn.us)

***Please do not throw away, You must schedule an appointment***